

# ELEVATORS

## ELEVATOR MALFUNCTION

If you are in an elevator and it malfunctions, remain calm. Modern elevator technology makes it virtually impossible for the elevator to fall. There is no physical danger in a stalled elevator, only the inconvenience of waiting to be released. Pressing the emergency phone call button, within the cab, will alert Building Security that the elevator is malfunctioning. Building Security will ask you for the elevator's cab number. The cab number is typically displayed inside the cab near the floor control panel or the floor location indicator. The elevator company will be notified immediately; in turn, they will promptly dispatch a technician to correct the problem. During business hours, these technicians are usually on-site and can respond very quickly. Security will remain in constant contact and let you know what is being done.

## ELEVATORS & POWER OUTAGE

Should a power outage occur, elevators will continue to operate using our emergency power generator. In this event, elevator lights will remain on but the car itself will temporarily cease moving. Each elevator will automatically return to the lobby and the door will open (this may take several minutes). The elevator/s will remain inoperable until the power has been restored.